



Stephen B. Plott

ATTORNEY AT LAW

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**CLIENT SATISFACTION QUESTIONNAIRE**

*We actively seek feedback from our clients in an effort to improve the service that we provide. Please take a moment to complete the questionnaire below, provide any additional comments as you see fit, and return to our office via fax, email or the enclosed SASE.*

Name: \_\_\_\_\_ (Optional)

1. Were you treated courteously when you came to the office/called our office?

Yes       No

2. Was Attorney Plott able to explain your legal issues in terms that you could understand?

Yes       No

3. Overall were you satisfied with the legal services you received?

Yes       No

4. If there is anything that Attorney Plott or his paralegal, Heather, could have done differently to improve upon the services provided to you, please briefly explain: \_\_\_\_\_

\_\_\_\_\_

5. Would you recommend the Law Office of Stephen B. Plott, PLC to your family, friends and acquaintances?

Yes       No

6. In the testimonial section below, please express your thoughts on the quality of service that you were provided, your comfort level in dealing with our office, and your overall thoughts on how your matter was handled by our office.

We ask for permission to use your comments or testimonials, or a portion thereof, as part of our office's publicity, including possible inclusion on our firm's website or on internet review sites. Your full name and contact information will **not** be made public. However, the survey will be maintained in your file to confirm the content of your comments or testimonial.

May we use your responses on our website or other public review forums?

Yes       No